

RETURNS ORDER FORM

Please fill out below form in detail and include in returned package

KINFOLKS

LONDON

STEP 1

NAME		ORDER NO
STREET ADDRESS		
CITY / POST CODE		ORDER DATE
EMAIL		
PHONE		


STEP 2

ITEM(S)	REASON	QTY	PRICE

STEP 3

ADDITIONAL COMMENTS (optional)

STEP 4

ENCLOSE ITEMS ALONG WITH THIS FORM IN ORIGINAL BAG TO BELOW ADDRESS
<p>KINFOLKS CLOTHING ATTN: Returns 5 Woodstock road north St. Albans Hertfordshire AL1 4QB</p> 

RETURNS POLICY

KINFOLKS

LONDON

We understand that sometimes something just isn't right for you and you want your money back. As long as your item is still in its original condition and meets the requirements of our returns policy you can send your items back to us in the same mailing bag you received them in and we will aim to refund you within 2-3 days of receiving the item(s) although refunds may take up to 10 business days to complete – depending on your bank.

Please note you have to fill out the attached form and post the item(s) back to us within 14 days of receiving your order. Anything sent to us after this time will not be accepted, we will post the item back to you and you will not receive a refund.

You as the customer are responsible for the cost of shipping (we suggest sending this via tracked post & getting a 'proof of postage' receipt) – We are not responsible if the item goes missing in transit.

We currently do not offer exchanges as we are a mostly made to order business so we cannot guarantee that the new item you want will be in stock. If you are wanting to exchange for a new item or a different size we suggest you return your original item and then start a new order.

If you receive an incorrect or damaged item, please contact us straight away and we will be happy to resolve the issue. CONTACT: hello@Kinfolksclothing

RETURNS REQUIREMENTS

- **Unworn**
- **Undamaged**
- **The item must also still have its swing tag on**
- **Items that are damaged, worn or altered will not be accepted and will be sent back to the customer.**

SHIPPING & HANDLING

- **You the customer are responsible for the cost of shipping**
- **Please send via tracked post & get a 'proof of postage' receipt**
- **Your original mailing bag has an extra adhesive strip so you can use this same bag for returning an item**
- **We are not responsible for items going missing in transit**